

TO: West Gloucestershire Primary Care Trust Board

FROM: Stephen Golledge, Chief Executive

DATE: 18th May 2006

SUBJECT: CHIEF EXECUTIVE'S REPORT

1.0 PURPOSE

1.1 To update the Board on relevant meetings and issues since the last Public Board Meeting held on 20th April 2006.

2.0 STANDARDS FOR BETTER HEALTH/ANNUAL HEALTH CHECK – FINAL DECLARATION

2.1 Following agreement at the last Board meeting on 20th April 2006, the non Executives with delegated authority have overseen the final declaration made on the 3rd May 2006, in order to meet the 4th May 2006 deadline. Actions on the standards with insufficient assurance at the draft annual health check stage (at the end of March 2006) were reviewed by the non Executives who were satisfied that necessary actions had been undertaken in order to achieve compliance for the following standards:-

- C4b – Medical devices
- C4c – Decontamination of medical devices
- C4e – Waste prevention, handling and segregation of waste

2.2 In recognition of the further improvement required to ensure compliance against standard C9 – management of records, a declaration of “not met” has been recorded as part of the final declaration.

2.3 The general statement of compliance made on behalf of West Gloucestershire PCT Board is as follows:-

“Other than Core Standard C9, the West Gloucestershire Primary Care Trust Board has reasonable assurance that there have been no significant lapses in meeting the core standards during the period April 1st 2005 to March 31st 2006. The Board wishes to acknowledge the dedication and commitment of staff to good standards of patient care. It would also like to thank Gloucestershire County Council's Health Overview & Scrutiny Committee (OSC) and the West Gloucestershire Patient and Public Involvement Forum for their involvement in our Standards for Better Health declaration”.

2.4 Following the declaration of the core standards as part of the Annual Health Check by the PCT further checks will be made by the Healthcare Commission. These will cover progress in meeting existing and new national targets and the outcome of three improvement reviews which have been undertaken by the Healthcare Commission (for substance misuse services, services for children in hospital and tobacco control). These assessments will then be fed into the overall rating. Finally an external assessment of the financial performance of the PCT over the course of 2005/06 will be made, drawing on evidence from external auditors.

2.5 The Healthcare Commission will cross check the PCT declaration using its own sources of evidence, and for some Trusts an inspection will take place.

- 2.6 The overall Annual Health Check rating for the PCT will result in a classification of excellent, good, fair or weak.
- 2.7 The PCT is required to make the declaration available to the public by 12th May 2006 and the declaration is now available on the PCT website. The overall Annual Health Check rating for the PCT is due to be issued in the Autumn 2006.

3.0 NHS ORGANISATIONAL DEVELOPMENT

- 3.1 Since the last Board meeting on 20th April 2006, when the decision on the new Strategic Health Authority configuration was confirmed, with one SHA for the South West, the NHS Appointments Commission has announced the names of the Chairs for the ten new SHAs from 1st July 2006. At the same time the Department of Health announced the names of eight Chief Executives for the new SHAs.
- 3.2 The Chair of the South West Strategic Health Authority will be Sir Michael Pitt who is a current member of the Avon, Gloucestershire and Wiltshire SHA Reconfiguration Board and is currently assigned to help turnaround Swindon Borough Council. The Chief Executive for the South West SHA is Sir Ian Carruthers OBE who is currently Acting Chief Executive of the NHS at the Department Health. Sir Ian has held a range of senior positions in the NHS, and is currently the substantive Chief Executive of the Dorset and Somerset and Hampshire and Isle of Wight SHAs. Pending the appointment of a Chief Executive of the NHS, Sir Ian Carruthers' secondment as Acting Chief Executive has been extended to the end of 2006 and Thelma Holland will become Acting Chief Executive of the new South West SHA in the interim.
- 3.3 The role of the new SHAs will be to maintain a strategic overview of the NHS and its needs in their area and will provide sound leadership and performance management in delivering Government policy for health and health protection, through NHS Commissioned services. The SHAs will hold PCTs to account for effective and efficient commissioning processes.
- 3.4 At the time of writing this report, the announcement on PCT configuration is expected on 16th May 2006, and a verbal update will be made at the Board meeting. It is anticipated that following this announcement arrangements for the selection of Chairs and Chief Executives for the new PCTs will be rolled out.
- 3.5 A South West organisational change policy is being drawn up to cover all employees within the South West affected by the current NHS re-organisation. The principles behind the policy are the commitment to employee development and promoting security, continuity and stability of employment for employees as far as possible. This includes taking reasonable steps to retain the skills and experience of employees by re-training or re-deploying wherever possible when changes become necessary. The policy will set out the procedures which will apply to all staff who are affected by the reconfiguration process. In addition, a Department of Health commissioned organisation *RightCoutts* has begun work with our Directors and Senior Management team to help support staff plan for the changes ahead. At this stage the PCT has made the management community a priority for support in planning ahead, on the basis that most clinical staff are expected to continue to operate in their current role following a TUPE transfer into the new PCT.
- 3.6 Letters and briefings about the NHS reconfiguration continue to be issued regularly to all staff to keep them up to date with the latest information.

4.0 PATCH UPDATE - SOUTH WEST GLOUCESTER

- 4.1 The report has been prepared by Mary Morgan, Primary Care Development Manager for South West Gloucester. Podsmead Neighbourhood Project (PNP) is working with the City Council in order to take over the premises previously utilised by the Housing Office. This will extend their range of services and provide a multi-agency resource centre for Podsmead. The aim will be to provide a link between agencies and enhance opportunities

for collaborative working and service provision. The focus of the service will be children and young people, and a member of staff attached to the Linden Children's Centre will be based there. It is hoped that other agencies, for example, the Police, Housing and the Gloucester Drug and Alcohol Service (GDAS) will also provide drop in sessions.

- 4.2 The Linden Children's Centre will not be able to accommodate Health Visitors and it is therefore planned to move them from the two surgeries at Rosebank and Pavilion into the old Housing Office. This will facilitate the move to geographical and corporate working as advocated in recent local and national studies. It should be noted that there will be a small financial saving in relation to rents.
- 4.3 The Crypt School was awarded Science College status on the understanding that the school works closely with the local health community. The school can make available the large hall or several smaller classrooms to the PCT at no cost, although these would not be available during school hours. Anthony Peters, Health Improvement Facilitator, has liaised with NHS staff and the PNP to draw up plans to include extending the existing exercise programme in local residential homes, implementing walking groups for local residents in collaboration with pupils and parents, and also to start up an Expert Patient Group.
- 4.4 Health Visitors in the Quedgeley area continue to work corporately across the three surgeries. This has enhanced their ability to run successful groups and promote public and patient involvement. A further ten enthusiastic mothers have recently completed documentation in order to satisfy Criminal Records Bureau checks and become part of the local Breast Feeding Support Group.
- 4.5 Within District Nursing case managed patient numbers continue to increase and it is likely this increase will be rapid over the summer months. The Pavilion District Nursing team have also recently taken on the care of patients registered at Quedgeley Medical Centre with Dr. Siva. This new arrangement is going well and will be monitored regularly.
- 4.6 The Quedgeley Housing Development is well underway and list sizes will continue to grow. Part of the work necessary to meet the needs of the growing population is to make best use of PCT owned premises. Therefore, a plan is being compiled to explore options for moving existing staff out of Quedgeley Health Clinic to suitable premises in the surrounding area in order to increase the provision of primary care services.
- 4.7 Finally, front line workers are getting involved in the forthcoming Tuffley Festival on 23rd June. They will provide basic health checks to the public during this event.

5.0 CHURCHDOWN PREMISES DEVELOPMENT

- 5.1 Following the April Board meeting at which it was agreed to defer the final decision regarding the Churchdown premises development until July, the Director of Finance and I visited the practice to meet the partners, the owner of the intended site and their developer. We explained the Board's decision and the financial context which had led to it. We urged them to complete their work on the business case and their discussions with the District Valuer, but not to progress the project further in the meantime. Although the practice were understandably disappointed that approval had not been given, the meeting was friendly and constructive, and we agreed to meet them again following the July Board meeting.

6.0 QUALITY AND OUTCOMES FRAMEWORK 2005/06

- 6.1 The 2005/06 Quality and Outcomes Framework (QOF) has now been evaluated. The results indicate a further increase in scores above the already high levels achieved last year. The adjusted average value for West Gloucestershire PCT is 1040 points (last year was 1009). The 2005/06 average is similar to that of Gloucestershire as a whole. Only two West Gloucestershire practices have individual scores below 1000, and both of these

showed significant improvement over the previous years figures. Individual practice levels of achievement are shown in the table below.

- 6.2 The financial impact of QOF for 2005/06 is £4.89M against a budget of £4.98M. Although QOF has been delivered within budget for 2005/06, this represents a substantial increase of a total of £850K growth in 2004/05 and 2005/06 over the budgets allocated centrally for the achievement of QOF.

Practice Code	Practice (Senior Partner and location)	Practice Type	2005/06 Points Achieved (maximum 1050)
L84034	Brooke - Gloucester	GMS	1040.08
L84081	Barrow - Gloucester	GMS	1034.93
L84615	Bee - Gloucester	GMS	1048.24
L84011	Bennett - Lydney	GMS	1050.00
L84002	Champion - Gloucester	PMS	1046.26
L84071	Coates - Coleford	GMS	987.81
L84037	Cocks - Newent	GMS	1049.23
L84006	Docherty - Gloucester	GMS	1048.80
L84067	Dodwell - Gloucester	PMS	1048.43
L84042	Falkus - Gloucester	GMS	1043.22
L84085	Fellows - Lydney	GMS	1050.00
L84046	Gadsby - Cinderford	GMS	1049.10
L84029	Gibbs - Blakeney	GMS	1045.95
L84024	Good - Drybrook	GMS	1046.71
L84084	Harbottle - Brockworth	PMS	1045.14
L84021	Jones - Lydney	GMS	1044.43
L84001	Lush - Gloucester	PMS	961.17
L84045	Rodgett - Mitcheldean	GMS	1039.44
L84057	Martin - Gloucester	GMS	1035.10
L84052	McDowall - Gloucester	GMS	1029.64
L84606	Miller HJ - Gloucester	GMS	1039.00
L84009	Moodie - Abbeydale	PMS	1050.26
L84607	Nicol - Abbeydale	PMS	1046.26
L84050	Paterson - Gloucester	PMS	1050.26
L84047	Rouse - Churchdown	PMS	1037.65
L84013	Samuel-Gibbon - Gloucester	GMS	1049.28
L84617	Siva - Quedgeley	PMS	1038.77
L84014	Steinhardt - Hucclecote	PMS	1049.07
L84621	Trinity - Matson	PMS	1018.39
L84028	Wallington - Cinderford	GMS	1050.00
L84026	Watkins - Gloucester	PMS	1048.81
L84069	Wilkinson - Coleford	GMS	1047.73

Note: The Points values shown are adjusted. PMS Practices can only achieve maximum of 945 points and these have been adjusted to a total of 1050 (the GMS maximum) for ease of comparison.

7.0 CLIENT CENTRED PRACTICE CONFERENCE

- 7.1 On 11th May Occupational Therapists employed by WGPCT are hosting a national conference about the Canadian Model of Occupational Performance (CMOP) and client centred practice. This is in collaboration with Cardiff University and UWE to celebrate, acknowledge, share and develop work that has been going on over the last three years in Gloucestershire.

- 7.2 We are proud to have speakers both from within our own organisation and different parts of the UK. Giving the keynote presentation will be Dr Thelma Sumsion from Canada who is the renowned author of various Occupational Therapy texts. Thelma's speech will be discussing client centred practice in health and social care.
- 7.3 The conference is an opportunity to promote the innovative client centred practice we are developing here in Gloucestershire. We also hope want to create national and international links and expect research opportunities will come from the day.

8.0 TELECARE IN GLOUCESTERSHIRE (TELEG)

- 8.1 This 2 year project is commencing in Gloucestershire in June 2006. The telecare sensors link to a telephone line open 24 hours, seven days a week where an operator from the monitoring centre can ring up and speak directly to the older person, call relatives or different agencies for help or visit if necessary.
- 8.2 On 2nd May 2006 the project was officially launched to staff and stakeholders. Three workshops were held at Oxtalls Tennis Centre, Gloucester. The aim of the day was to give staff/stakeholders an overview of the national perspective on telecare along with information about telecare in practice. Time was also set aside for networking and viewing telecare equipment.
- 8.3 The presenters on the day were Jeremy Porteus (National Lead for Telecare, Change Agent Team) and Dr Kevin Doughty (Deputy Director, JRF Centre for Usable Home Technology, University of York).

9.0 RECOMMENDATIONS

- 9.1 The Board is asked to note and approve the contents of this report.